

Our Covid-19 Booking Guide

The recent additional local restrictions in Northumberland in relation to visiting and staying in the county as of 30th September 2020 are as follows:

- You can travel into an area on holiday, whilst inside the area you should follow the local restrictions.
- You must not stay in our holiday properties with anyone other than the people you usually live with or with whom you have formed a support bubble with.

You should not continue your booking with us if it means you are in breach of the new legislation applicable in Northumberland. We are able to offer you the below options if this is the case:

1. Reduce the number of people or the make-up of the parties associated with your affected booking.
2. Cancel your existing booking and request a change of date or credit note to use once the restrictions are lifted.
3. Cancel your booking and request a cash refund of what you have paid.

What are the additional restrictions in Northumberland?

- All hospitality for food and drink will be restricted to table service only
- Late night restriction of operating hours will be introduced, with venues required to close between 10pm to 5am.

From September 30, regulations also lawfully ban:

- Residents must not socialise with other people outside of their own households or support bubble indoors, such as pubs and restaurants

Residents are also advised to adhere to the following guidance to further reduce rates of infection:

- Residents should not socialise with other people outside of their own households or support bubble in all public venues.
- Residents are advised to only use public transport for essential purposes, such as travelling to school or work
- Holidays should be taken within your own household or support bubble
- Residents are advised against attending amateur and semi-professional sporting events as spectators.

Northumberland's latest guidelines can be found here:

<https://www.northumberland.gov.uk/coronavirus/Latest-information-and-advice-on-Coronavirus.aspx>